

ThryvPay® Fee Schedule



ThryvPay Fee Type	ThryvPay Fee	When is this fee charged?
Credit Card Fees		
Credit Card transaction fee	2.9% + \$0.30	Fee charged on each approved transaction
Credit Card refund transaction fee	\$0.10	Fee per credit card refund transaction
Scheduled Payment Fee		
Scheduled payment transaction fee	\$1.00	Transaction fee for each scheduled successful payment
Chargebacks and Related Fees		
Chargeback Request or Return Processed	\$20.00	Per credit card dispute leading to a chargeback
Retrieval Request Processed	\$20.00	Chargeback Request for documentation
Bank Representment Processed	\$20.00	Per Bank dispute leading to representment
Arbitration case	\$20.00	Per chargeback arbitration case, additional fees may apply directly from networks
Deposit Fees		
Deposit fee	\$0.00	Fee for funding/depositing funds in merchant account
Deposit failure	\$5.00	Deposit failure fee if account details are incorrect, changed or no longer accessible
Debit Overdraft Fee	\$30.00	When there is no ThryvPay balance available to cover a refund, dispute or transaction fee, we attempt to debit your bank account and fail due to insufficient funds

Visit **thryv.co.nz** for more information.

Rates effective as of December 16, 2024.

ThryvPay connections and transactions prior to November 1, 2021 may be subject to alternative transaction fees, deposit fees, etc. All trademarks and marks are owned by each of represented organisations and are registered in the U.S. and other countries. Terms and conditions apply which are located at thryv.com/thryv-terms.

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