

ThryvPaySM Fee Schedule



ThryvPay Fee Type	ThryvPay Fee	When is this fee charged?
Credit Card Fees		
Credit Card transaction fee	2.9% + \$0.30	Fee charged on each approved transaction
Credit Card refund transaction fee	\$0.10	Fee per credit card refund transaction
Automated Bank Transfers / eCheck Fees		
Bank Transactions	\$1.00 min or 1% up to \$9.00	Per Bank transaction
Bank Refund	\$0.75	Per Bank refund
Bank Return	\$5.00	Per Bank returned check for non-sufficient funds
Scheduled Payment Fee		
Scheduled payment transaction fee	\$1.00	Transaction fee for each scheduled successful payment
Chargebacks and Related Fees		
Chargeback Request or Return Processed	\$20.00	Per credit card dispute leading to a chargeback
Retrieval Request Processed	\$20.00	Chargeback Request for documentation
Bank Representation Processed	\$20.00	Per Bank dispute leading to representation
Arbitration case	\$20.00	Per chargeback arbitration case, additional fees may apply directly from networks
Deposit Fees		
Deposit fee	\$0.00	Fee for funding/depositing funds in merchant account
Deposit failure	\$5.00	Deposit failure fee if account details are incorrect, changed or no longer accessible
Debit Overdraft Fee	\$30.00	When there is no ThryvPay balance available to cover a refund, dispute or transaction fee, we attempt to debit your bank account and fail due to insufficient funds

Visit thryv.com for more information.