thryv

ThrvyPay[™] Fee Schedule



thryv Pay.

| ThryvPay Fee Type | ThryvPay Fee | When is this fee charged? |
|---|-------------------------------|---|
| Credit Card Fees | | |
| Credit Card transaction fee | 1.75% + .30 | Fee charged on each approved transaction |
| Credit Card refund transaction fee | \$0.10 | Fee per credit card refund transaction |
| Automated Bank Transfers / eCheque Fees | | |
| Bank Transactions | \$1.00 min or 1% up to \$5.00 | Per Bank transaction |
| Bank Refund | \$0.75 | Per Bank refund |
| Bank Return | \$5.00 | Per Bank returned cheque for non-sufficient funds |
| Scheduled Payment Fee | | |
| Scheduled payment transaction fee | \$0.50 | Transaction fee for each scheduled successful payment |
| Chargebacks and Related Fees | | |
| Chargeback Request or Return Processed | \$20.00 | Per credit card dispute leading to a chargeback |
| Retrieval Request Processed | \$20.00 | Chargeback Request for documentation |
| Bank Representment Processed | \$20.00 | Per Bank dispute leading to representment |
| Arbitration case | \$20.00 | Per chargeback arbitration case, additional fees may apply directly from networks |
| Deposit Fees | | |
| Deposit fee | \$0.00 | Fee for funding/depositing funds in merchant account |
| Deposit failure | \$5.00 | Deposit failure fee if account details are incorrect, changed or no longer accessible |
| Debit Overdraft Fee | \$30.00 | When there is no ThryvPay balance available to cover a refund, dispute or transaction fee, we attempt to debit your bank account and fail due to insufficient funds |

Visit **thryv.com** for more information.

* ThryvPay connections and transactions prior to November 1, 2021 may be subject to alternative transaction fees, deposit fees, etc. All trademarks and marks are owned by each of represented organizations and are registered in the U.S. and other countries. Terms and conditions apply which are located at thryv.com/thryv-terms. ©2023 Thryv, Inc. and/or Thryv Pty Ltd. All rights reserved. AUSTHRY950_060823

