

If you have ordered Digital Presence Management (the "Service"), you agree to the Digital Ads and Services Terms and Conditions and to the following additional terms and conditions. Capitalized terms used but not defined in these terms and conditions will have the same meaning given in the Marketing Services Agreement.

1. Services. We will provide you with a subscription to the Service, which will enable you to: (i) view and manage your business listing information on various third party business directories and search engines (the "Listing Partner Sites") that participate in the Service (the "Listing Partners"). In addition the following specific services will be provided:

- a. Reputation Monitoring service to help you actively monitor your business's online presence which includes:
 - i. Providing an aggregate view of your online reviews which are posted on public websites;
 - ii. Aggregating any social posts and check-ins on social networks; and
 - iii. Providing a limited view of online reputation monitoring for a limited number of other companies considered competitors per your selection.
- b. Google services: We or our third party partners will attempt to create and claim your Google account. Our ability to create your Google account is conditioned on your participation with us and Google. Failure to participate accordingly will forfeit this service.

2. Limitations. You hereby acknowledge and agree that (i) the Listing Partner Sites are subject to change at any time and that Listing Partner Sites can be added and/or removed at any time, (ii) all content submitted by you shall be subject to the Listing Partners' standards and policies, and that any such content may be rejected, in whole or in part, by a Listing Partner at any time in its sole discretion, or modified at any time to comply with such policies, (iii) we do not guarantee that any listing or tag will be displayed on any Listing Partner Site, (iv) if the Service is not renewed following the expiration of the Term, Listing Partners may, at their sole discretion, revert business data to the manner in which it appeared prior to the Service being provided, and (v) the appearance and/or location of any listing tag placement may change at any time. WE SHALL HAVE NO LIABILITY FOR ANY CHANGE IN THE LISTING PARTNER SITES, FOR ANY DECISION BY A LISTING PARTNER TO REJECT OR MODIFY ANY CONTENT SUBMITTED BY YOU, OR FOR ANY OTHER DECISION, CHANGE OR OTHER ACTION DESCRIBED IN CLAUSES (i), (ii), (iii), (iv) OR (v) OF THE PRECEDING SENTENCE. WE ALSO HAVE NO LIABILITY SHOULD ANY LISTING PARTNER REFUSE TO UPDATE, CHANGE OR REMOVE BUSINESS LISTING DATA OR REFUSE TO ACCEPT DATA POINTS WE PROVIDE.

3. Licenses. We hereby grant you a limited, non-exclusive, non-transferable right and license to access and use the Service solely in connection with your legitimate business needs. This license will terminate in the event the Marketing Services Agreement (the "Agreement") expires or is terminated pursuant to Section 4 of the Agreement, in which case you will immediately cease any further use of the Service.

4. Ownership. The Service is the copyrighted work of Dex Media and/or its various third party licensors and partners.

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9. Confidentiality. You may not disclose the terms or conditions of the Agreement to any third party, except to your professional advisors under a strict duty of confidentiality or as necessary to comply with applicable laws or regulations.

10. No Agency; Independent Contractors. Nothing contained in this Agreement shall be deemed to imply or constitute either Party as the agent or representative of the other Party, or both Parties as joint venturers or partners for any purpose.